



**YOUR BEST TAKE OFF**

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## ABOUT US

Aliservice Group has been operating in the field of airport assistance for over 30 years, offering highly reliable consultancy to businesses and privates.

We represent enhanced services for customers, a complete solution that maximizes cost effectiveness while also addressing to the specific expectations of Airlines and their passengers.





## DEPARTURE

- Check-in / Boarding / Flight editing
- Denied Boarding process
- Gate check-in, management of up/downgrades and waiting list
- Assistance to passengers in case of flight delayed, cancelled or interrupted
- Notification and process of claims made by Carrier's passengers

## ARRIVAL

- Arrival escort to passengers
- Lost & Found, delayed bags handling and information to pax
- Transfer desk and connection services

## ADMINISTRATION AND SUPERVISION

- Arrival escort to passengers
- Lost & Found, delayed bags handling and information to pax
- Transfer desk and connection services
- UMNR assistance

## 24 HOUR EMERGENCY MANAGEMENT

# DEPARTURE



- Hostess and porter await for the clients directly at the entrance door, upon arrival of the vehicle booked;
- Assistance with luggage transport
- Assistance to tax refund procedures and custom stamps
- Assistance to check-in
- Escorting to metal detector (fast-track) and passports control ( fast-track/ skip the line is not possible);
- Escorting to vip lounge (if included in the booked air ticket) and consecutively to the gate;
- On request, private transfer from the airport to the aircraft





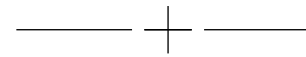
Company	Flight	Class	Time	Status
BRUNNEN	2111	T A	050-481 A28	
BRUNNEN	2111	T A	050-481 B	
BRUNNEN	2111	T A	050-481 C30	
BRUNNEN	2111	T A	050-481 D32	
BRUNNEN	2111	T A	050-481 E34	
BRUNNEN	2111	T A	050-481 F36	
BRUNNEN	2111	T A	050-481 G38	
BRUNNEN	2111	T A	050-481 H40	
BRUNNEN	2111	T A	050-481 I42	
BRUNNEN	2111	T A	050-481 J44	
BRUNNEN	2111	T A	050-481 K46	
BRUNNEN	2111	T A	050-481 L48	
BRUNNEN	2111	T A	050-481 M50	
BRUNNEN	2111	T A	050-481 N52	
BRUNNEN	2111	T A	050-481 O54	
BRUNNEN	2111	T A	050-481 P56	
BRUNNEN	2111	T A	050-481 Q58	
BRUNNEN	2111	T A	050-481 R60	
BRUNNEN	2111	T A	050-481 S62	
BRUNNEN	2111	T A	050-481 T64	
BRUNNEN	2111	T A	050-481 U66	
BRUNNEN	2111	T A	050-481 V68	
BRUNNEN	2111	T A	050-481 W70	
BRUNNEN	2111	T A	050-481 X72	
BRUNNEN	2111	T A	050-481 Y74	
BRUNNEN	2111	T A	050-481 Z76	

# ARRIVALS

- The hostess greets the clients at the finger exit;
- Escorting to passports control ( fast-track/ skip the line is not possible);
- Assistance to baggage claim with dedicated transport service and porter;
- Escorting to the reserved vehicle;
- On request, private transfer from the aircraft to the airport;



## ADDITIONAL SERVICES



- ALITRANSFER, a service of excellence for passengers transportation by offering car rental with driver, minibus and bus with experienced and reliable drivers;
- Assistance to tax refund procedures and custom stamps;
- Interpreters, Multilingual Guides, Tour Leaders, Hostess:
- Our staff have been accurately selected and directly trained on the job we are proud to offer you long experienced, multilingual, mother-tongue Staff
- Accommodation: Hotels, Boutique Hotel, Charming Hotels, Luxury Hotels, Apartments, Villas;
- Our collection of bespoke Experiences in the main Italian cities uniquely crafted for our Clients:
  - Art Tour
  - Outlet Exclusive Shopping Experience
  - Exclusive shopping experience (on request, with Shopping Assistance)
  - Food Tour & Winery





## ALITRANSFER – WHEN YOU WANT, WHERE YOU WANT



A service of excellence for passengers transportation by offering car rental with driver, minibus and bus with experienced and reliable drivers.

We offer:

- Art Tour
  - Transfers from/to Airport, Railways Station and Port
  - Transfers from/to Hotel
  - Food Tour & Winery
  - Coordination and provision of transfers for Events, Congress and Exhibitions
  - New Car, Bus and Minibus model equipped with all comforts
  - Reliability, Experience and Competence
  - Trusted suppliers with unlimited fleet of car, minibus and bus
  - 24-hours availability
  - Reservations Office and Customer Assistance
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